Last updated: 6th October 2026
Applies to: All Supplier Users accessing the Supplier Portal within compraPRO.

1. Introduction

1.1. These Supplier Portal Terms ("Supplier Terms") apply to your use of the Supplier Portal within the compraPRO Service. By accessing the Supplier Portal, you agree to these Supplier Terms.
1.2. Your customer (the organisation that invited you) controls your access and is responsible for your actions within the Supplier Portal.

2. Your Responsibilities

2.1. Accuracy of Information: You must ensure that all information, documents and data you upload are accurate, complete and up to date. This includes certifications, accreditations, insurance documents and compliance evidence.
2.2. Lawful Use: You must use the Supplier Portal only for lawful business purposes and in accordance with applicable laws, including data protection and anti-bribery laws.
2.3. Confidentiality: You must keep confidential any information you access through the Supplier Portal that relates to your customer or other suppliers.
2.4. Account Security: You must keep your login credentials secure and must not share them with anyone else.

3. **Prohibited Activities**

3.1. You must not:
3.1.1. Upload false, misleading or fraudulent information.
3.1.2. Upload malware or harmful code.
3.1.3. Attempt to access areas of the Service you are not authorised to use.
3.1.4. Interfere with or disrupt the Service or other users.
3.1.5. Use the Supplier Portal to harass, threaten or abuse any person.
3.1.6. Misuse procurement information or attempt to manipulate bidding processes.

4. Supplier Data

4.1. Ownership: You retain ownership of the data you upload ("Supplier Data").
4.2. Use of Supplier Data: Supplier Data is shared with your customer. Millbank Technologies processes Supplier Data only to provide the Service and in accordance with our Privacy Policy and Data Processing Agreement.
4.3. Accuracy: You are responsible for ensuring Supplier Data is accurate and lawful.

5. Relationship with Your Customer

5.1. No Contract with Millbank Technologies Ltd.: Millbank Technologies is not a party to any contract, order, RFQ, PO or commercial arrangement between you and your customer.
5.2. No Verification: Millbank Technologies does not verify your identity, legitimacy, compliance status or suitability as a supplier.
5.3. Customer Control: Your customer controls your access, may remove your access at any time, and is responsible for managing your relationship.

6. Third Party Services

6.1. Where the Supplier Portal connects with Third Party Services, Millbank Technologies is not responsible for their availability, performance or security.

7. Suspension

7.1. Millbank Technologies may suspend your access if:

7.2. required by law,
7.3. necessary to protect the security of the Service, or
7.4. your customer requests suspension.

8. Liability

8.1. Millbank Technologies is not liable for:
8.2. any decisions your customer makes based on Supplier Data,
8.3. any commercial outcomes,
8.4. any loss arising from your dealings with your customer,
8.5. any inaccuracies in Supplier Data uploaded by you or other Supplier Users.
8.6. Nothing in these Supplier Terms limits liability that cannot be limited under English law.

9. Termination

9.1. Your access ends when:
9.2. your customer removes your access,
9.3. your customer's subscription ends, or
9.4. Millbank Technologies terminates access under the Terms of Service.

10. Updates

We may update these Supplier Terms from time to time. Continued use of the Supplier Portal constitutes acceptance.